

RESULTS FROM THE 2016 CLUBHOUSE PROFILE QUESTIONNAIRE

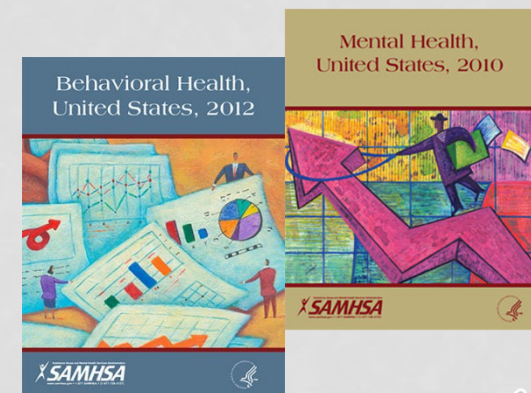
The Clubhouse International World Seminar 2017
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CLUBHOUSE PROFILE QUESTIONNAIRE (CPQ)

- Electronic database designed to obtain information concerning practices, characteristics, concerns, & performance outcomes of clubhouse programs.
- Areas addressed in the survey include: funding, governance & administration; membership; staffing & staff credentials; unit structure; employment; housing; services provided; participation in clubhouse training; & research activities.
- Administered by the Program for Clubhouse Research at the University of Massachusetts Medical School
- Used by Clubhouse International for:
 - Quality assurance & program improvement,
 - Monitor progress of accreditation & training
 - Track development of the model over time



2016 CPQ RETURNS

- Two hundred and fifty-five Clubhouses affiliated with Clubhouse International at the time of the survey (77% return rate 😊)
- Surveys returned from Clubhouses in 28 countries
- 169 (67%) accredited by Clubhouse International at the time of the survey
- N's vary from slide to slide as there is missing data for some items



CLUBHOUSE CHARACTERISTICS

Characteristic	N	Mean (Range)
Club Length (Years)*	240	18.87 (1.02 - 58.72)
Interior Space (Square Feet)*	242	4517 (60-55,000)
Space (Square Feet) per Active Member	239	47.44 (3.20 – 400)
Club has Board of Directors	254	43%
Club has an Advisory Board	254	55%
Club belongs to a Clubhouse Coalition	254	80%
Attempts to Meet all Clubhouse Standards	255	95%
Clubhouse is Freestanding	254	51%
# Full-Time Staff*	250	6.58 (1- 55)

*Excluding Fountain House

AVERAGE CLUBHOUSE BUDGET & COSTS

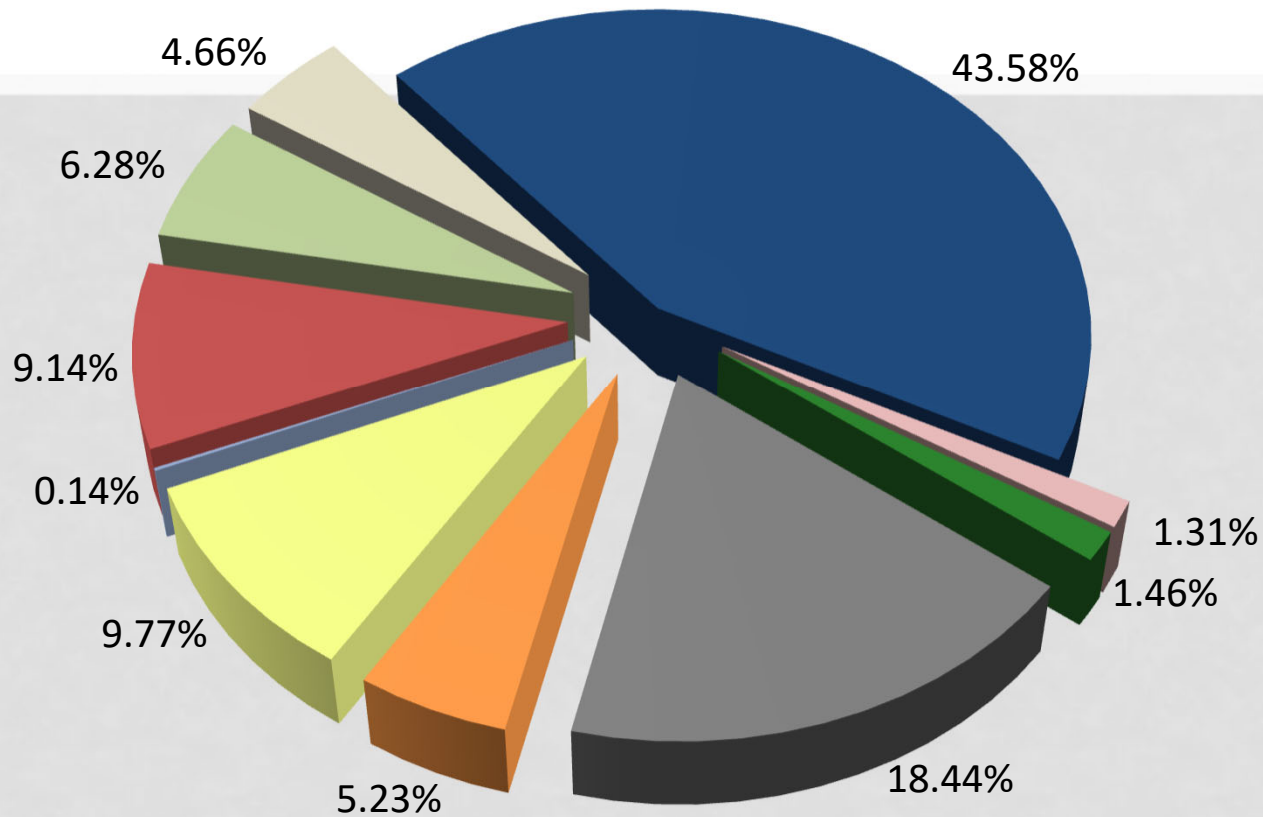
	N	Mean (Range)
Annual Budget*	239	\$539,787 USD (\$25,000 - \$4,700,000)
Cost per Member per Year	236	\$5541 USD (\$227 - \$60,089)
Cost per Member per Day	235	\$46.17 USD (\$.92 - \$173.17)

*Excluding Fountain House



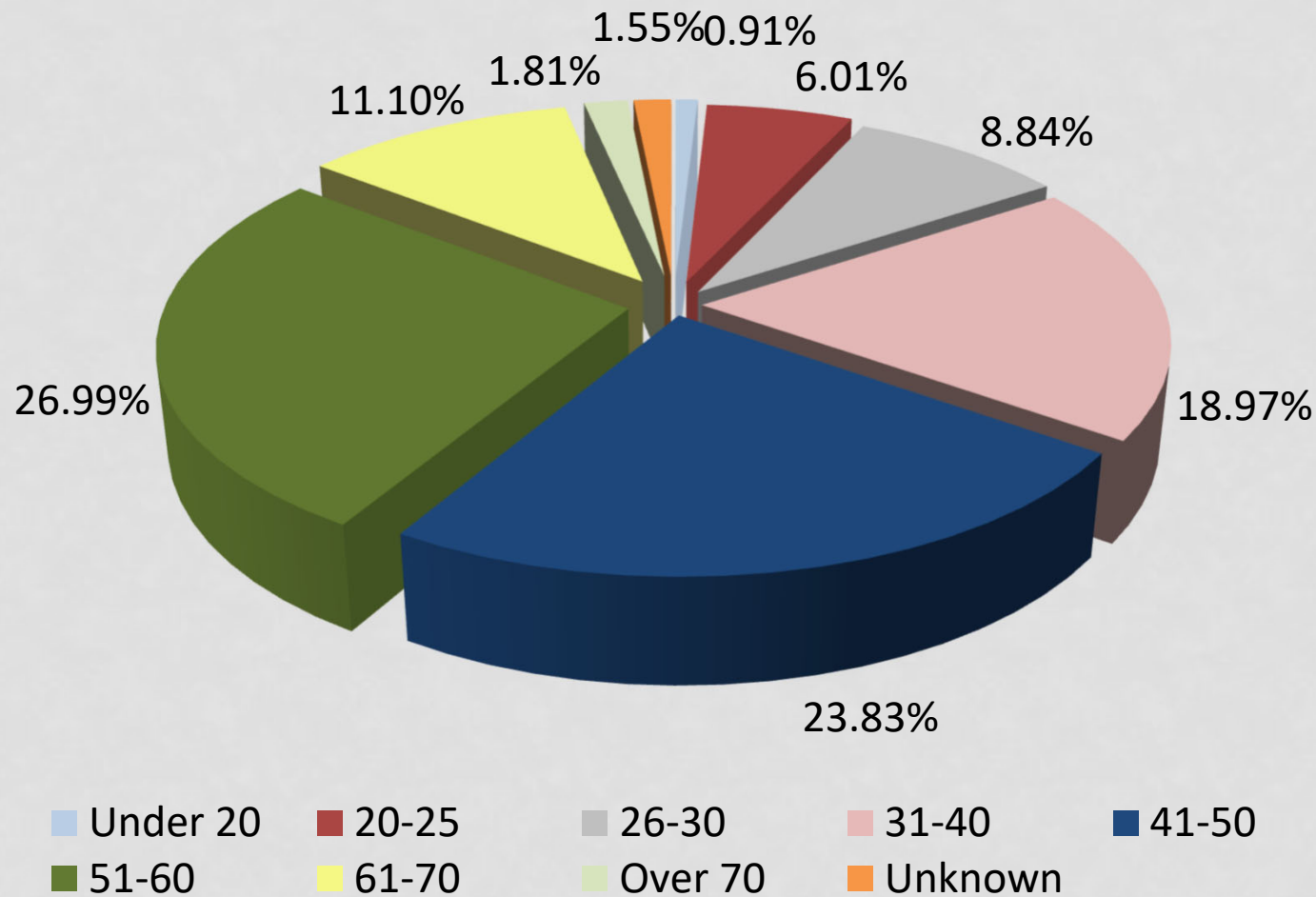
FUNDING SOURCES

N=255

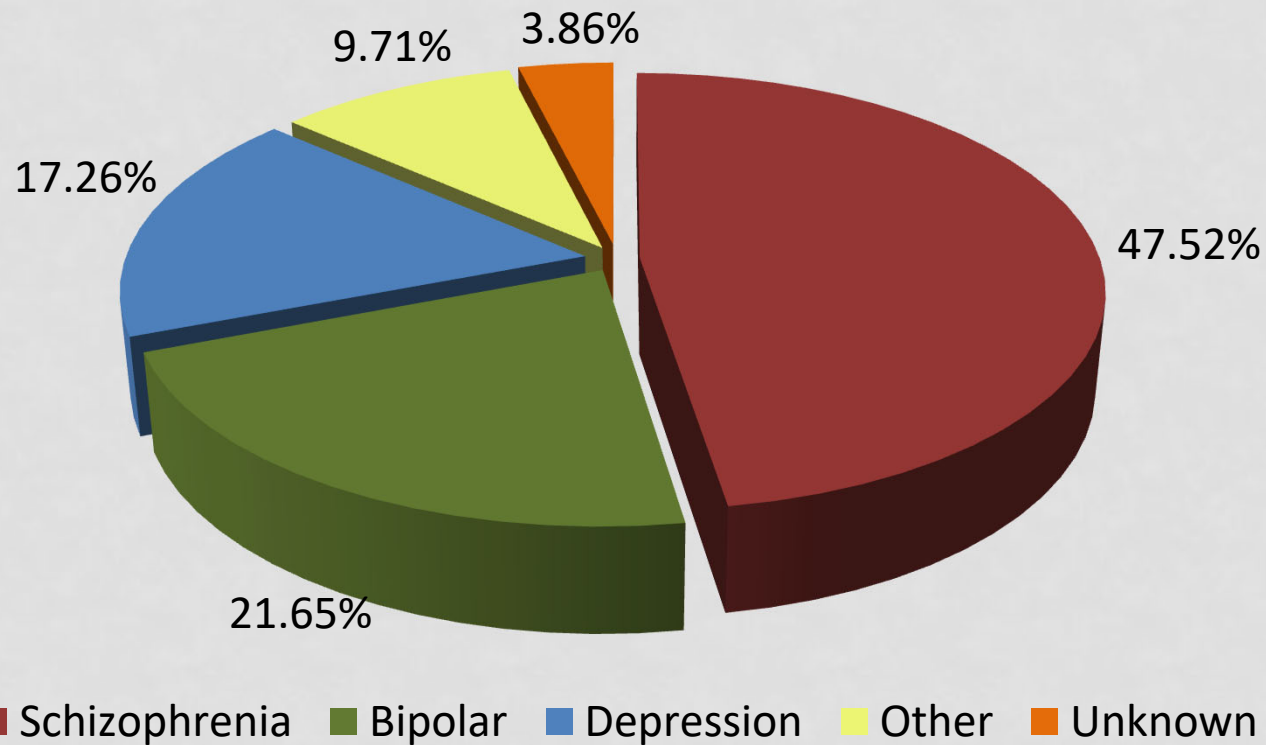


- State Mental Health
- Social Services
- Vocational Rehab/Labor Dept
- County/Borough/Local Municipal
- Other Government
- Public Insurance
- Private Insurance
- Foundation/Grants
- Donations/Income Generating Activities
- Other Private

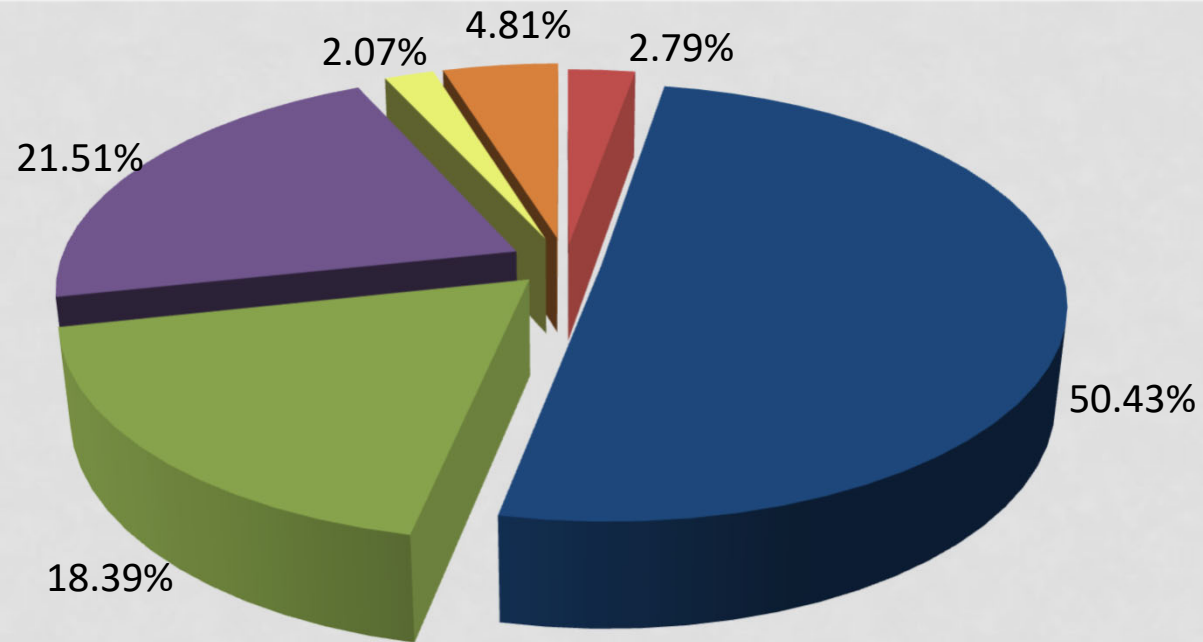
MEMBERSHIP: % OF MEMBERS BY AGE CATEGORIES (N=219)



MEMBER DIAGNOSES (N=110)



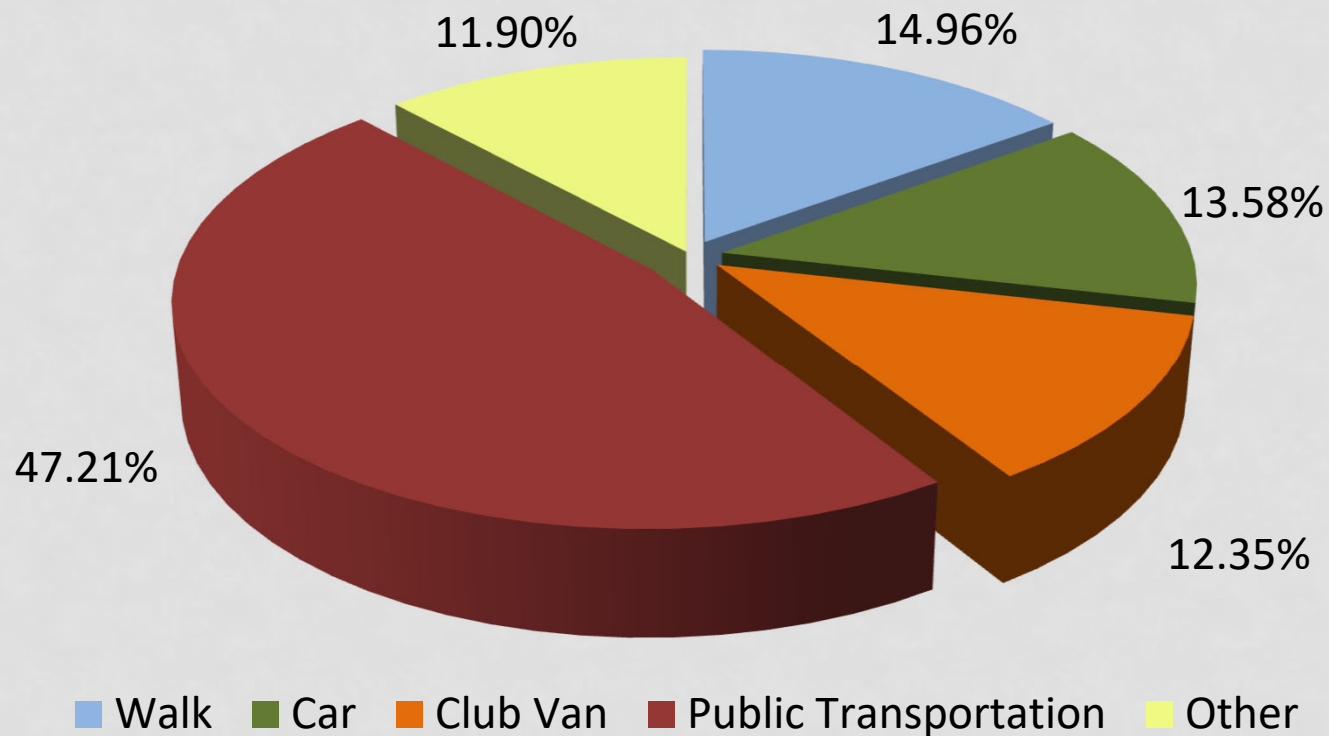
MEMBER HOUSING (N=238)



- Clubhouse housing
- Independent housing
- Group housing
- Family members
- No housing
- Other housing



MEMBER TRANSPORTATION (N=250)



MEMBERSHIP & MEMBER PARTICIPATION*

	N	Mean	Range
Number of Referrals	221	74.73	2-463
% Intake/Orientation become Members	222	69.67	1-100%
Average Daily Attendance (ADA)	249	34.42	4-200
Evening Weekend	229	49.14	2-327
Active Membership	249	116.98	16-860
Total Membership	246	522.68	16-10,550
ADA Work-Ordered Day	247	32.28	4-200
Outreach	178	96.40	1-5158
Active Member : Staff (FTE) Ratio	248	19.8:1	5:1–68:1

*Excluding Fountain House

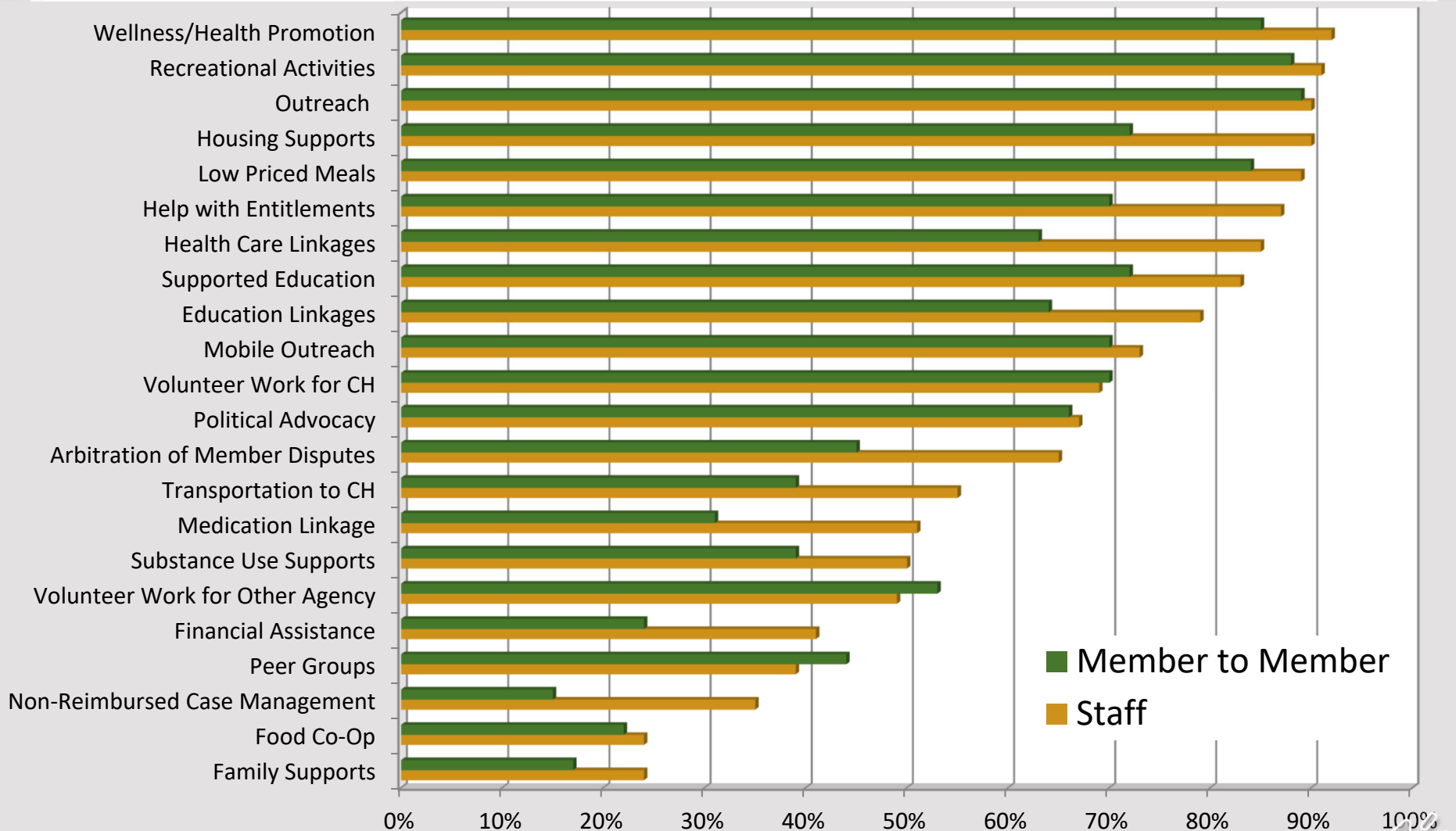


MEMBERSHIP & MEMBER PARTICIPATION WORLDWIDE TOTALS

	N	Total
Number of Referrals	222	16,925
Average Daily Attendance (ADA)	250	8878
Evening Weekend	230	11,773
Active Membership	250	30,192
Total Membership	247	148,011
ADA Work-Ordered Day	248	8241
Outreach	179	17,409



% OF CLUBHOUSES OFFERING SERVICES



VOCAATIONAL SUPPORTS (N=253)

Vocational Support	TE	SE	IE
Vocational Planning	55%	55%	50%
Work Readiness Assessments	31%	29%	25%
Job Skill Assessments	30%	30%	28%
Life Skill Training	57%	51%	51%
Help with Job Hunting	53%	79%	81%
Transportation to Interviews	49%	63%	51%
Transportation to Work	48%	27%	16%
Program Sponsored Jobs	11%	5%	4%
Member Job Development	59%	63%	51%
On-Site Job Training	76%	42%	9%
Off-Site Job Training	45%	39%	26%
Advocacy with Employer	77%	75%	42%
Coverage of Employee Absences	77%	6%	3%
Formal Performance Assessments	20%	8%	1%
Peer Support Meetings	73%	72%	64%

AVERAGE # MEMBERS EMPLOYED*

	Mean (Range)		
	TE	SE	IE
Number of Members Employed Anytime in FY	12.46 (1-78) N=179	14.15 (1-137) N=172	19.31 (1-126) N=195
Number of Members Employed in 3 Month Period	7.24 (1-44) N=188	10.96 (1-79) N=180	15.06 (1-126) N=208
Number of Members Employed at Least Two Weeks	7.77 (1-43) N=163	10.69 (1-79) N=164	16.58 (1-126) N=183
Number of Members Employed at Least Six Months	6.97 (1-52) N=159	10.44 (1-104) N=160	14.87 (1-125) N=190

*Excluding Fountain House



TOTAL # MEMBERS EMPLOYED

	Total N		
	TE	SE	IE
Number of Members Employed Anytime in FY	2350 N=180	2525 N=173	3833 N=196
Number of Members Employed in 3 Month Period	1424 N=189	2054 N=181	3195 N=209
Number of Members Employed at Least Two Weeks	1328 N=164	1834 N=165	3098 N=184
Number of Members Employed at Least Six Months	1160 N=160	1752 N=161	2889 N=191



EMPLOYMENT OUTCOMES [MEAN (RANGE) (# CLUBS)]

	TE	SE	IE
% Clubhouses Offering Support	81% (n=247)	85% (n=247)	90% (n=247)
# of Employers	4.06 (1-20) (n=193)	7.57 (1-55) (n=184)	15.62 (1-124) (n=207)
# of Individual Jobs	6.58 (1-33) (n=186)	10.54 (0-86) (n=173)	17.60 (1-125) (n=199)
# Placements	8.20 (1-46) (n=172)	10.67 (1-86) (n=148)	17.49 (1-116) (n=152)
Average Hourly Wage	\$9.00 (\$9.00-\$20.59) (n=174)	\$9.30 (\$2.83-\$17.00) (n=139)	\$9.98 (\$2.65-\$25.00) (n=151)
Total Annual Wages	\$30,095 (\$604-\$233,705) (n=134)	\$71,640 (\$159-\$854,335) (n=114)	\$132,873 (\$1669-\$1,027,742) (n=116)

*Excluding Fountain House



EMPLOYMENT OUTCOMES - TOTALS

	TE	SE	IE
# Members Employed Anytime	2350 (n=180)	2525 (n=173)	3833 (n=196)
# of Employers	803 (n=194)	1429 (n=185)	3286 (n=208)
# of Individual Jobs	1258 (n=187)	1891 (n=174)	3554 (n=200)
# Placements	1446 (n=173)	1646 (n=149)	2711 (n=153)
Total Annual Wages	\$4,375,096 (n=135)	\$8,819,588 (n=115)	\$16,185,672 (n=117)



OUTCOMES BY ACCREDITATION STATUS



CLUBHOUSE CHARACTERISTICS

Characteristic	Accredited (N=166)	Non- Accredited (N=85)
Club Length (Years)	21.35	13.98
Club has Board of Directors	44%	41%
Club has an Advisory Board	62%	41%
Club belongs to a Clubhouse Coalition	86%	68%
Attempts to Meet all CH Standards	96%	93%
Clubhouse is Freestanding	55%	49%
# Full-Time Staff	7.60	4.54
Active Member : Staff Ratio	19:1	22:1
Physical Space (square feet)	5146	2798

*Excluding Fountain House



CLUBHOUSE COSTS BY ACCREDITATION STATUS

	Accredited	Non-Accredited
Annual Budget*	\$612,944 USD (\$5370 – \$4,700,000)	\$374,464 USD (\$25,000 - \$1,461,000)
Cost per Member per Year	\$5311 USD (\$950-\$17,057)	\$5297 USD (\$227- \$3,853)
Cost per Member per Day	\$46.39 USD (.92-\$111)	\$45.69 USD (\$1.96-\$173)

*Excluding Fountain House



MEMBERSHIP & MEMBER PARTICIPATION BY ACCREDITATION STATUS*

	Accredited Mean (Range)	Non-Accredited Mean (Range)
Number of Referrals	86.50 (2-463)	47.06 (1-226)
Average Daily Attendance (ADA)	39.00 (8-200)	25.55 (4-108)
Evening Weekend	56.46 (2-327)	34.08 (4-145)
Active Membership	134.33 (23-860)	82.27 (16-395)
Total Membership	664.56 (40-10,550)	246.34 (16-3700)
ADA WOD	36.64 (8-200)	23.78 (4-85)

*Excluding Fountain House



EMPLOYMENT OUTCOMES BY ACCREDITATION STATUS

	TE		SE		IE	
	Accred	Not Accred	Accred	Not Accred	Accred	Not Accred
# Members Employed in FY	14.16	6.18	15.41	9.71	22.06	11.75
# Employers	4.64	2.16	8.53	4.77	18.37	9.05
# Individual Jobs	7.24	4.31	11.52	6.95	20.47	10.20
# Placements	9.34	4.59	11.43	8.00	19.36	12.19
Total Wages	\$33,812	\$10,095	\$80,422	\$24,349	\$152,213	\$40,033

*Excluding Fountain House



OUTCOMES BY FREESTANDING OR AUSPICE



CLUBHOUSE CHARACTERISTICS: FREESTANDING OR AUSPICE

Characteristic	Freestanding (N=128)	Auspice (N=125)
Club Length (Years)	18.25	19.50
Club has Board of Directors	72%	13%
Club has an Advisory Board	33%	78%
Club belongs to a Clubhouse Coalition	74%	86%
Attempts to Meet all CH Standards	97%	94%
Clubhouse Accredited	63%	70%
# Full-Time Staff	6.85	6.29
Active Member : Staff Ratio	22:1	18:1
Physical Space (square feet)	4096	4726

*Excluding Fountain House



CLUBHOUSE COSTS BY AUSPICE STATUS

	Freestanding	Auspice
Annual Budget*	\$558,380 USD (\$5370 – \$4,700,000)	\$516,194 USD (\$62,850-\$1,427,442)
Cost per Member per Year	\$4877 USD (\$227-\$15,555)	\$5751 USD (\$1434-\$17,057)
Cost per Member per Day	\$45.37 USD (.92-\$111.30)	\$47.02 USD (\$9.06-\$173.17)

*Excluding Fountain House



MEMBERSHIP & MEMBER PARTICIPATION*

	Freestanding Mean (Range) N=127	Auspice Mean (Range) N=124
Number of Referrals	89.71 (3-463)	59.34 (2-292)
Average Daily Attendance (ADA)	34.99 (4-200)	33.81 (8-108)
Evening Weekend	50.99 (4-327)	47.30 (2-180)
Active Membership	129.98 (16-860)	103.88 (20-395)
Total Membership	622.75 (16-10,550)	415.88 (20-2760)
ADA WOD	32.35 (4-200)	32.21 (8-95)

*Excluding Fountain House



EMPLOYMENT OUTCOMES: FREESTANDING OR AUSPICE

	TE		SE		IE	
	Free Standing	Auspice	Free Standing	Auspice	Free Standing	Auspice
# Members Employed in FY	12.95	12.06	15.21	13.21	22.95	15.92
# Employers	4.29	3.86	8.01	7.18	18.67	12.78
# Individual Jobs	6.79	8.32	11.33	10.21	21.35	13.83
Placements	8.05	8.32	11.21	10.21	21.35	13.83

*Excluding Fountain House



ORGANIZATIONAL CHARACTERISTICS BY CONTINENTS

	North America* (N=169)	Europe (N=60)	Australia (N=10)	Asia (N=15)
Clubhouse Accredited	71%	65%	30%	47%
Freestanding	41%	73%	90%	40%
Belongs to a Coalition	84%	72%	80%	73%
Annual Budget	\$591,299	\$409,274	\$384,290	\$495,920
Club Length	20.49	15.62	17.01	14.95
Total FTE's	6.96	5.43	4.60	8.14
Active Membership	126.43	97.66	121.90	80.07
ADA	37.44	25.75	24.60	39.47
Cost per Day	\$47.06	\$44.47	\$42.75	\$34.30
Cost per Year	\$5527	\$4630	\$3352	\$6598

*Excluding Fountain House



ORGANIZATIONAL CHARACTERISTICS BY BUDGET SIZE

	<\$300,000 (N=80)	\$300,000- \$500,000 (N=65)	\$500,000- \$1,250,000 (N=99)	>\$1,250,000 (N=10)
Clubhouse Accredited	43%	69%	82%	90%
Freestanding	56%	44%	48%	80%
Belongs to a Coalition	69%	88%	86%	70%
Annual Budget	\$204,702	\$409,444	\$720,089	\$2,468,309
Club Length	13.33	17.03	23.55	30.52
Total FTE's	4.20	4.91	8.20	26.80
Active Membership	82.36	86.32	147.46	411.33
ADA	23.51	26.68	44.28	105.30
Cost per Day	\$32.57	\$48.41	\$50.91	\$64.98
Cost per Year	\$3692	\$5632	\$6008	\$7120



FOR MORE INFORMATION

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