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How to Effectively Communicate with Deaf Patients in Healthcare Settings

BACKGROUND AND SIGNIFICANCE

- The U.S. Deaf community is one of the most understudied and underserved populations in our nation's healthcare system.
- Reasons for this underrepresentation include lack of language access and communal feelings of mistrust toward the medical community.

- For example, healthcare providers and clinical researchers often follow a medical model to "cure" or "fix" deafness, whereas most Deaf people do not want to be fixed, but rather to be respected as a sociolinguistic minority group.

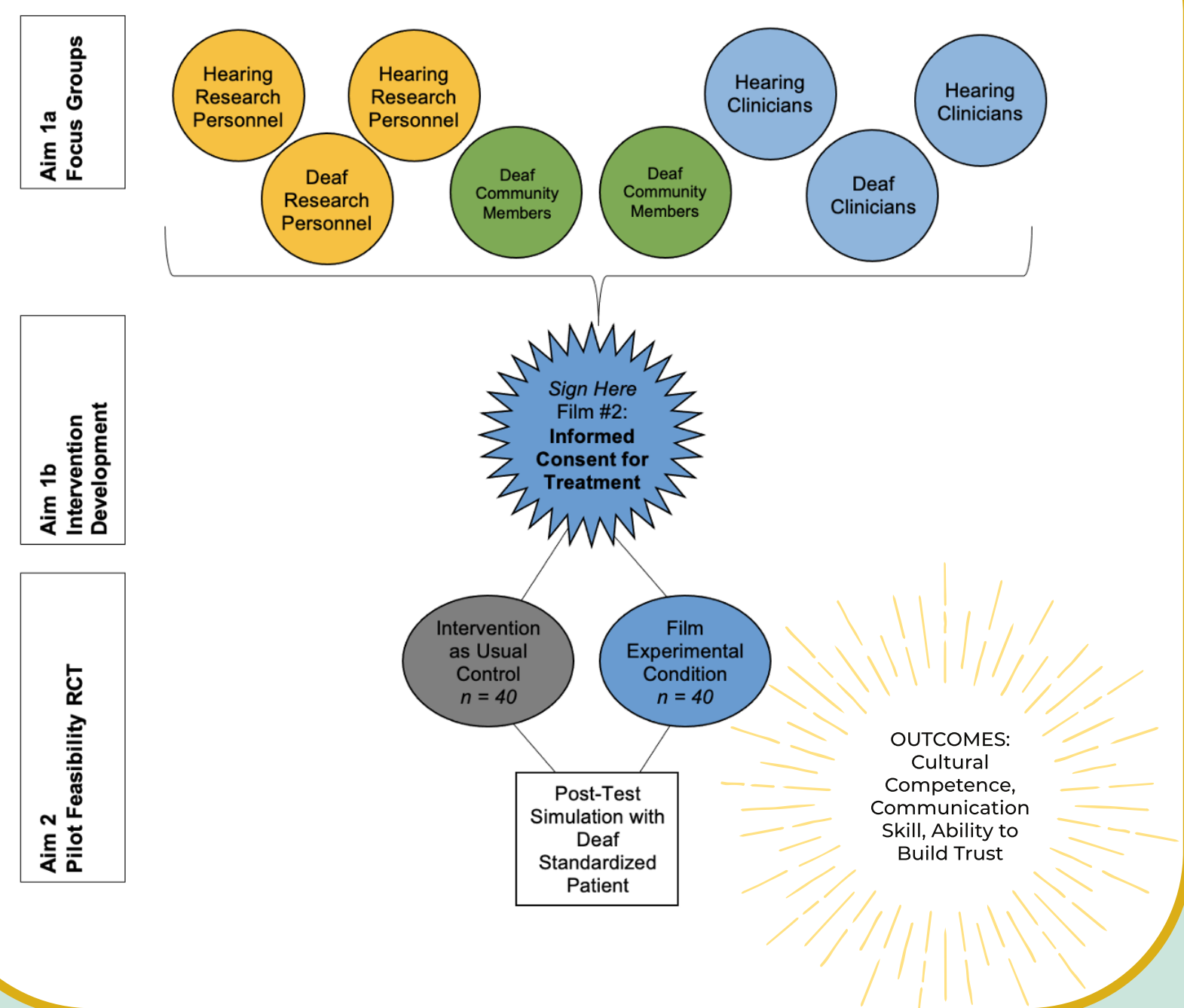
INTERVENTION DEVELOPMENT

- To begin to rectify mistrust and underrepresentation, our Deaf-led team produced a film to train healthcare providers how to effectively serve diverse Deaf, DeafBlind, and Hard of Hearing patients.

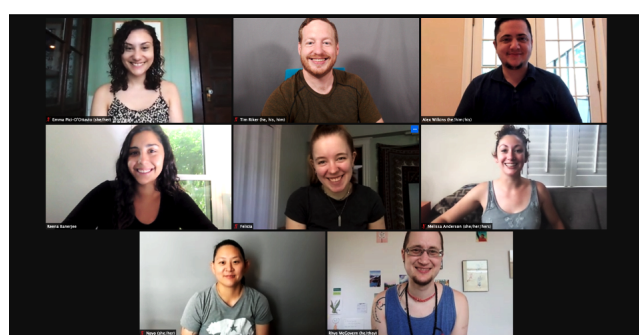


- The intervention was designed through a two-year academic-community collaboration with key stakeholders and end-users, including Deaf and hearing researchers, healthcare providers, medical students, filmmakers, and community members.

RESEARCH APPROACH



COMMUNITY-ENGAGED PROCESS



Our team - 6 Deaf, 2 hearing!

